

# Dr Ockert van Heerden

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## ADVICE ON PROFESSIONAL FEES

We value our relationship with our patients' and would like to ensure complete transparency on the possible medical healthcare costs associated with this practice.

In mid 2010, the High Court made a ruling that there is no longer a legal standardised medical scheme tariff guideline, previously called the National Health Reference Price List (RPL) and each medical scheme now determines its own benefits. It is the patient's responsibility to ascertain with their medical scheme which procedures and reimbursement tariffs are applicable on their plan.

The billing policy of this practice does not follow the different rates at which the various medical schemes reimburse at, or any price reference list.

For procedures, this practice will provide the patient with a written quotation which will include the applicable procedure codes and fees.

Patients' are responsible for full settlement of accounts and payment is due at the time service is rendered unless other arrangements have been made in advance. An invoice and receipt will be issued which you can submit to your medical scheme who will reimburse you their share of the fee.

For your convenience credit card facilities are available and payments may also be made via EFT.

Hospital, anaesthetist, pathologist, radiologist and other service provider fees are not included in our account and patients' should discuss these fees directly with the provider concerned.

Should any of the above be unclear, or should you have any further questions, please do not hesitate to ask the practice staff or Dr van Heerden.

I acknowledge that I have read and understand the above.

NAME: .....

SIGNATURE: .....

DATE: .....